Dear Representatives of foreign investment enterprises,

First of all, allow me to begin by expressing my gratitude for your ongoing contributions to Korea’s national economy and job creation. I would like to share through this letter the Korean government’s response to the current outbreak of the novel corona virus (COVID-19).

On February 23, the Korean government raised the country’s infectious disease alert level to “serious”. At present, there remain only a limited number of areas where outbreaks of the corona virus have taken place, and these infections have occurred primarily among members of a single religious organization. Nevertheless, the virus alert level was raised in order to proactively contain the spread of infection as early as possible.

By making full use of Korea’s outstanding diagnostic testing abilities and advanced epidemiological treatment, the Korean government is doing its utmost to prevent the spread of corona virus. As the number of people tested for the virus continues to increase, as many as 15,000 diagnostic tests are being conducted on a daily basis. Against this backdrop, global medical institutions such as Johns Hopkins University in the U.S. have praised Korea’s response to the recent outbreak of infections. In this vein, I hope that you have complete confidence in the Korean government’s efforts to contain the spread of COVID-19, as well as its exceptional quarantine and medical capabilities.
For further reference, please visit the COVID-19 website (ncov.mohw.go.kr) for guidelines and recommendations for business sites, the current status of medical institutions and other relevant information. In addition, you can access information in English related to the outbreak in Korea on the Center for Disease Control and Prevention website (cdc.go.kr/cdc_eng).

The Korean government is committed to understanding the difficulties of foreign investors engaged in business in Korea. Should you have any difficulties regarding business administration and production, please let us know via the Ministry of Trade, Industry and Energy or the Office of the Foreign Investment Ombudsman. On our part, we will spare no efforts to identify an appropriate solution to any issues you may have in collaboration with relevant organizations.

In light of the above efforts to respond to COVID-19, I ask for your unwavering trust in the Korean government and would very much appreciate your ongoing business as usual in Korea.

Thank you.

Sincerely,

Daejin Jung,
Director General for Cross-border Investment Policy